

Privacy Policy

IGL Films takes the privacy of your information very seriously. This privacy policy will explain how IGL Films Ltd uses the personal data we collect from you.

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What data do we collect?

Our company collects the data:
Personal identification information (Name, email address, phone number etc.)

How do we collect your data?

You directly provide IGL Films Ltd with most of the data we collect. We collect data and process data when:

- You register online or order any products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- Via online research and investigation

Our company may also receive your data indirectly from the following sources:

- Via a third-party client recommendation.

How will we use your data?

Our company collects your data so that we can:

- Process your order, manage your account.
- Email you with offers on products, services, or information we think you might like.

When IGL Films Ltd processes your order, we may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

IGL Films Ltd securely stores your data on a secure off-site cloud facility accessed only by a limited, approved IGL Films staff.

Our company will keep your data for a period of up to 10 years. Once this period is up, your data will be securely deleted from our systems.

Marketing.

IGL Films Ltd would like to send you information about products and services of ours that we think you might like, as well as those of any partner companies.

If you have agreed to receive marketing, you may always opt-out at any time.

You have the right to stop IGL Films Ltd from contacting you for marketing purposes or giving your data to other members of our company group.

If you no longer wish to be contacted for marketing purposes, please email info@iglfilms.co.uk and advise us accordingly.

What are your data protection rights?

IGL Films Ltd would like to make sure that you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request IGL Films Ltd for copies of your personal data. We may charge a small fee for this service.

The right to rectification - You have the right to request that IGL Films Ltd correct any information you believe is inaccurate. You also have the right to request IGL Films Ltd to complete information you believe is incomplete.

The right to erase - You have the right to request that IGL Films Ltd erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that IGL Films Ltd restrict the processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that IGL Films Ltd transfer the data, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, contact us at info@iglfilms.co.uk or call us on 07747 503 278 OR write to us at IGL Films Ltd, Orion House, Bessemer Road, Welwyn Garden City, AL7 1HH.

What are cookies?

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or other similar technology.

For further information, visit allaboutcookies.org

How do we use cookies?

IGL Films Ltd uses cookies to improve your experience on our website, including:

- Understanding how you use and view our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** - IGL Films Ltd uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include preferred language and location. A mix of first-party and third-party cookies are used.
- **Advertising** - IGL Films Ltd uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Animation UK sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies.

You can set your browser to not accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites.

The IGL Films Ltd website may contain links to other websites. Our privacy policy only applies to our website, so if you Click on a link to another website, you should read their privacy policy.

Changes to our policy.

IGL Films Ltd keeps its privacy policy under regular review and places any updates on this webpage. This privacy policy was last updated on 18 November 2020.

How to contact us.

If you have any questions about our privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us @: info@iglfilms.co.uk

Call us on: 07747 503 278

Or write to us at: IGL Films Ltd, Orion House, Bessemer Road, Welwyn Garden City, Herts, AL7 1HH

How to contact the appropriate authority:

Should you wish to report a complaint or if you feel that IGL Films Ltd has not addressed your concern in a satisfactory manner, you may contact the information commissioners office.